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This year's expanded ranking of more than 2,300 **PREMIER DESTINATIONS** for medical care throughout the U.S. and around the globe

THE WORLD'S BEST HOSPITALS

2023

THESE ARE CHALLENGING TIMES for hospitals. COVID-19 put unprecedented stress on health systems, as have inflation and global financial uncertainty. Around the world, leading hospitals are dealing with rising costs, aging populations and an exhausted workforce. Among the hallmarks of great hospitals, however, are not just first-class care, first-class research and first-class innovation. The very best institutions also share another quality: consistency. The world's best hospitals consistently attract the best people and provide the best outcomes for patients as well as the most important new therapies and research. Few can do all those things year in and year out. The best belong to a very exclusive club.

To recognize them, *Newsweek* and global data firm Statista are proud to introduce our fifth annual listing of the World's Best Hospitals 2023. This year, we have ranked over 2,300 hospitals in 28 countries, including one that is new to our list, Taiwan. For the first time, we have ranked all top 250 global hospitals. We have also listed the best hospitals by country; the online version of each country list includes a listing of top specialty hospitals.

We have also made other changes. This year we have added an important new pillar to our scoring model: For the first time, hospitals were surveyed regarding their PROMs implementation status. PROMs (Patient-Reported Outcome Measures) are defined as standardized, validated questionnaires completed by patients to measure their perception of their functional well-being and quality of life. The World's Best Hospitals 2023 also includes new hospital quality metrics, most notably data from the Israeli National Program for Quality Indicators (INPQ) for Israel and the Danish Clinical Quality Program for Denmark. And we have added new accreditations for Thailand and Taiwan to the scoring model (For more details on the ranking criteria, see Methodology.)

The goal of this study is to provide a data-based comparison of hospital reputation and performance across countries. We hope this will be useful to patients and families seeking the best care for themselves and loved ones, as well as to hospitals as they benchmark themselves against their peers.

► **Nancy Cooper**, *Global Editor in Chief*



METHODOLOGY

THE WORLD'S BEST HOSPITALS 2023

ranking lists the best hospitals in 28 countries: Australia, Austria, Belgium, Brazil, Canada, Colombia, Denmark, Finland, France, Germany, India, Israel, Italy, Japan, Mexico, Netherlands, Norway, Saudi Arabia, Singapore, South Korea, Spain, Sweden, Switzerland, Taiwan, Thailand, United Arab Emirates, United Kingdom and U.S. The countries were selected based on multiple comparability factors, such as standard of living/life expectancy, population size, number of hospitals and data availability.

A global board of renowned medical experts supports the continuous development of the methodology. The lists are based on four data sources:

1 _ Online Survey Over 80,000 medical experts (doctors, hospital managers, health care professionals) in 28 countries were invited to participate in an online survey. Participants were asked to recommend hospitals in their own country as well as in other countries. Recommendations for own employer/hospital were not allowed.

2 _ Patient Satisfaction Results from patient experience surveys. Publicly available data from existing patient surveys

was used to analyze patient experience. Patient surveys are typically conducted by insurance companies among patients after hospitalization. Examples of survey topics include general satisfaction with the hospital, recommendation of hospital and satisfaction with medical care.

3 _ Hospital Quality Metrics e.g., data on quality of treatment and hygiene measures. Quality metrics from a variety of public sources were collected for most countries. Quality metrics differ between countries. Examples of included data are data on quality of care for specific treatments, data on hygiene measures and patient safety and data on number of patients per doctors and per nurse.

4 _ PROMs Implementation Survey For the first time, a PROMs implementation score has been included in the scoring model of the World's Best Hospitals project. PROMs are defined as standardized, validated questionnaires completed by patients to measure their perception of their functional well-being and quality of life. In the fall and winter of 2022, *Newsweek* and Statista reached out to hospitals and conducted a survey about the implementation and use of PROMs.

Scores were calculated for each hospital in each of four categories and weighted: Peer recommendation (49 percent national, 5 percent international); patient experience (14.5 percent); hospital quality metrics (29 percent); PROMs implementation (2.5 percent).

Every hospital in each country is rated by a score. Scores are only comparable between hospitals in the same country, because different sources for patient experience and medical key performance indicators were examined in each country. Since it was not possible to harmonize this data, cross-country comparisons of the scores are not possible (a score of 90 in country A doesn't necessarily mean that this hospital is better than a hospital with a score of 87 in country B).

The number of hospitals awarded in each country varies based on the number of hospitals and data availability in the respective country. The U.S. had the most hospitals awarded with 414, while Israel and Singapore were represented with 10 hospitals each. In total, more than 2,300 hospitals were ranked for this fifth edition of the ranking.

The top global hospitals were determined by the number of international recommendations received in the survey and their national rank. The global list does not include specialized hospitals.

The rankings are comprised exclusively of hospitals eligible regarding the scope described here. The ranking is the result of an elaborate process which, due to the interval of data-collection and analysis, is a reflection of the last calendar year. Furthermore, events preceding or following the period January 1, 2022, to December 31, 2022, and/or pertaining to individual persons affiliated/associated with the facilities were not included in the metrics. As such, the results of this ranking should not be used as the sole source of information for future deliberations.

The information in this ranking should be considered in conjunction with other available information about hospitals or, if possible, accompanied by a visit to a facility. The quality of hospitals not included in the rankings is not disputed. The full rankings and methodology are available at newsweek.com/wbh-2023

THE EXPERTS

David W. Bates, M.D.

BRIGHAM AND WOMEN'S HOSPITAL,
 BOSTON

► Chief of the division of general internal medicine and primary care at Brigham and Women's Hospital. He is an expert on patient safety and using information technology to improve care. Bates is a Professor of Medicine at Harvard Medical School and a Professor of Health Policy and Management at the Harvard School of Public Health. He directs the Center for Patient Safety Research and Practice at Brigham and Women's and served previously as external program lead for research in the WHO's Global Alliance for Patient Safety.

Jens Deerberg-Wittram, M.D.

ROMED KLINIKEN,
 ROSENHEIM, GERMANY

► CEO and president of RoMed, a German nonprofit health system. Deerberg-Wittram is the founding president of the International Consortium for Health Outcomes Measurement and lectures regularly on value-based health care. He has worked as a health care strategy consultant, served as the CEO of a German for-profit hospital and taught at Harvard Business School.

Gary S. Kaplan, M.D.

VIRGINIA MASON FRANCISCAN
 HEALTH, SEATTLE

► CEO Emeritus of the Virginia Mason Health System and Virginia Mason Franciscan Health. Kaplan has been a long-time practicing internist and an expert on patient safety. He is also chair of the Institute for Healthcare Improvement's Lucian Leape Institute, which focuses on patient safety, and a founding member of Health CEOs for Health Reform and has served as chair of the IHI's board of directors.

Gregory Katz, Pharm.D., Ph.D.

UNIVERSITY OF PARIS SCHOOL
 OF MEDICINE, FRANCE

► Professor at the University of Paris School of Medicine. Katz holds the Chair of Innovation & Value in Health. He is also president of PromTime, a health data science company specializing in PROMs and value-based health care, commissioned by the French Ministry of Health to incentivize practitioners on high-value care. He has served as director of research and innovation at leading private hospital groups in Europe.

Christoph A. Meier, M.D.

UNIVERSITY HOSPITAL, ZÜRICH
 AND UNIVERSITY OF GENEVA

► Director, Department of Internal Medicine at University Hospital Zürich. Meier is a practicing internist and serves on several boards, including Swiss Federal Quality Commission. He has served as chief medical officer and deputy CEO of the University Hospital Basel where he implemented principles of value-based health care.

Eyal Zimlichman, M.D.

SHEBA MEDICAL CENTER,
 RAMAT GAN, ISRAEL

► Deputy director general, chief transformation officer and chief innovation officer at Sheba Medical Center. Zimlichman is the founder and director of the ARC innovation program, a global program that leads digital transformation efforts in health care. He is also the co-chairman of the Future of Health (FOH) global think-tank initiative. He is a founding member of the International Academy of Quality and Safety in Health Care and an International Expert at the International Society of Quality in Healthcare (ISQua).

THE BEST BY COUNTRY

The leading hospitals in 16 countries around the world. The number of institutions varies by country and rankings are not comparable between different countries (the top hospital in country A is not necessarily superior to the number 2 hospital in country B).

FRANCE

- 1 AP-HP-Hôpital Universitaire Pitié Salpêtrière PARIS
- 2 AP-HP-Hôpital Européen Georges Pompidou PARIS
- 3 CHU Lille-Hôpital Claude-Huriez LILLE
- 4 CHU Bordeaux-Groupe hospitalier Pellegrin BORDEAUX
- 5 Hôpital Paris Saint-Joseph PARIS
- 6 Polyclinique Santé Atlantique SAINT-HERBLAIN

- 7 AP-HM-Hôpital de la Timone MARSEILLE
- 8 CHU Toulouse-Hôpital Purpan TOULOUSE
- 9 Hospices Civils de Lyon-Hôpital Lyon Sud PIERRE BENITE
- 10 Hôpital Louis Pradel BRON

GERMANY

- 1 Charité-Universitätsmedizin Berlin BERLIN
- 2 Universitätsklinikum Heidelberg HEIDELBERG

- 3 Klinikum rechts der Isar der Technischen Universität München MUNICH

- 4 LMU Klinikum MUNICH

- 5 Medizinische Hochschule Hannover HANNOVER

- 6 Universitätsklinikum Hamburg-Eppendorf HAMBURG

- 7 Uniklinik Köln COLOGNE

- 8 Universitätsklinikum Freiburg FREIBURG

- 9 Universitätsklinikum Essen ESSEN

- 10 Universitätsklinikum Tübingen TÜBINGEN

ITALY

- 1 Policlinico Universitario A. Gemelli ROME

- 2 Grande Ospedale Metropolitano Niguarda MILAN

- 3 Ospedale San Raffaele-Gruppo San Donato MILAN

- 4 Policlinico Sant'Orsola-Malpighi BOLOGNA

- 5 Istituto Clinico Humanitas ROZZANO

- 6 Ospedale Policlinico San Matteo PAVIA

- 7 Azienda Ospedaliera di Padova PADUA

- 8 Ospedale Borgo Trento VERONA

- 9 Ospedale Papa Giovanni XXIII BERGAMO

- 10 Presidio Ospedaliero Molinette-A.O.U. Città della Salute e della Scienza TURIN

JAPAN

- 1 The University of Tokyo Hospital TOKYO

- 2 St. Luke's International Hospital TOKYO

- 3 Kameda Medical Center KAMOGAWA

- 4 Kyushu University Hospital FUKUOKA

- 5 Center Hospital of the National Center for Global Health and Medicine TOKYO

- 6 Keio University Hospital TOKYO

- 7 Kyoto University Hospital KYOTO

- 8 Nagoya University Hospital NAGOYA

- 9 Kurashiki Central Hospital KURASHIKI

- 10 Toranomon Hospital TOKYO

SOUTH KOREA

- 1 Asan Medical Center SEOUL

- 2 Samsung Medical Center SEOUL

- 3 Seoul National University Hospital SEOUL

- 4 Severance Hospital-Yonsei University SEOUL

- 5 The Catholic University Of Korea-Seoul St. Mary's Hospital SEOUL

- 6 Seoul National University-Bundang Hospital SEONGNAM CITY

- 7 Ajou University Hospital SUWON CITY

- 8 Gangnam Severance Hospital-Yonsei University SEOUL

- 9 Kangbuk Samsung Hospital SEOUL





- 10** The Catholic University of Korea–Yeouido St. Mary's Hospital
SEOUL

UNITED KINGDOM

- 1** St Thomas' Hospital
LONDON
- 2** University College Hospital
LONDON
- 3** Addenbrooke's
CAMBRIDGE
- 4** Guy's Hospital
LONDON
- 5** John Radcliffe Hospital
OXFORD
- 6** St. Bartholomew's Hospital
LONDON
- 7** Freeman Hospital
NEWCASTLE UPON TYNE
- 8** The Royal Victoria Infirmary
NEWCASTLE UPON TYNE
- 9** Chelsea and Westminster Hospital
LONDON

- 10** Queen Elizabeth Hospital Birmingham
BIRMINGHAM

AUSTRALIA

- 1** Royal Prince Alfred Hospital
CAMPERDOWN
- 2** The Alfred
MELBOURNE
- 3** Royal North Shore Hospital
ST LEONARDS
- 4** Royal Melbourne Hospital–Parkville
PARKVILLE
- 5** Royal Brisbane & Women's Hospital
HERSTON

AUSTRIA

- 1** Allgemeines Krankenhaus der Stadt Wien–Medizinischer Universitätscampus
WIEN
- 2** Landeskrankenhaus Universitätskliniken
INNSBRUCK

- 3** Landeskrankenhaus–Universitätsklinikum Graz
GRAZ

- 4** Landeskrankenhaus Salzburg–Universitätsklinikum der PMU
SALZBURG

- 5** Ordensklinikum Linz Elisabethinen
LINZ

BRAZIL

- 1** Hospital Israelita Albert Einstein
SAO PAULO
- 2** Hospital Sirio Libanes
SAO PAULO
- 3** Hospital Moinhos de Vento
PORTO ALEGRE
- 4** Hospital Alemão Oswaldo Cruz
SAO PAULO
- 5** Hospital Santa Catarina Paulista
SAO PAULO

CANADA

- 1** Toronto General – University Health Network
TORONTO
- 2** Sunnybrook Health Sciences Centre
TORONTO
- 3** Mount Sinai Hospital
TORONTO
- 4** North York General Hospital
TORONTO
- 5** Centre hospitalier de l'Université de Montréal
MONTREAL

INDIA

- 1** All India Institute of Medical Sciences–Delhi
NEW DELHI
- 2** Medanta The Medicity
GURUGRAM
- 3** Apollo Hospital–Chennai
CHENNAI
- 4** The Christian Medical College
VELLORE
- 5** PGIMER–Postgraduate Institute of Medical Education and Research
CHANDIGARH

MEXICO

- 1** Hospital Médica Sur
CIUDAD DE MÉXICO
- 2** Centro Médico ABC Campus Santa Fe
CIUDAD DE MÉXICO
- 3** IMSS–Centro Médico Nacional Siglo XXI
CIUDAD DE MÉXICO
- 4** Centro Médico ABC Campus Observatorio
CIUDAD DE MÉXICO
- 5** IMSS–Centro Médico Nacional La Raza
CIUDAD DE MÉXICO

SPAIN

- 1** Hospital Universitario La Paz
MADRID
- 2** Hospital Clínic de Barcelona
BARCELONA
- 3** Hospital Universitario 12 de Octubre
MADRID